

FULL TERMS AND CONDITIONS

- By purchasing a Fairytale Farm Annual Pass ("Annual Pass") you are deemed to have accepted these Terms and Conditions of use. These Terms and Conditions are inherent characteristics of every Annual Pass and are independent from and can not be varied (other than in accordance with clause 28 of these Terms and Conditions) by any other contract relating to an Annual Pass. Please ensure that you agree to be bound by these regulations before purchasing your Annual Pass. FAIRYTALE FARM ANNUAL PASS TERMS AND CONDITIONS OF USE
- AN ANNUAL PASS WILL ONLY BE VALID WHEN IT IS USED AND/OR PRESENTED BY THE NAMED HOLDER. THE HOLDER MAY BE ASKED TO PROVIDE PHOTOGRAPHIC ID, WHICH MUST BE A TRUE LIKENESS OF THE HOLDER AND IT IS WITHIN THE VALIDITY PERIOD (AS DEFINED IN CLAUSE 7).
- PHOTOCOPIES OF AN ANNUAL PASS WILL NOT BE ACCEPTED. ANY USE OR ATTEMPTED USE OF AN ANNUAL PASS IN BREACH OF THESE TERMS AND CONDITIONS WILL RESULT IN THE ANNUAL PASS BEING REVOKED WITHOUT COMPENSATION. FOR THE AVOIDANCE OF DOUBT, PASS SHARING IS A BREACH OF THESE TERMS AND CONDITIONS AND ANY ATTEMPTED USE OF AN ANNUAL PASS BY SOMEONE OTHER THAN THE NAMED HOLDER, REGARDLESS OF REASON, WILL RESULT IN ACCESS BEING REFUSED AND THE ANNUAL PASS BEING REVOKED WITHOUT COMPENSATION TO ANY PERSON INCLUDING THE NAMED HOLDER.
- The Annual Pass may be purchased as an individual Annual Pass or a Family Annual Pass.
 - As specified below, these Terms and Conditions will apply differently to the various types of Annual Pass.
 - Fairytale Farm is the family visitor attraction at the following address: Fairytale Farm, Southcombe, Chipping Norton, Oxfordshire OX7 5QH. It is operated by Fairytale Farm Ltd.
 - Each Annual Pass holder will be issued their own Annual Pass and will be required to supply the following:
 - their first name and surname;
 - their date of birth;
 - their residential address;
 - a contact telephone number; and
 - a contact email address.
 - The Family Annual Pass is as follows:

Family of 4 - consisting of either two individuals 17 years of age and over and two individuals under 17 years of age, or one individual 17 years of age and over and three individuals under 17 years of age, or three individuals 17 years of age and over and one individual under 17 years of age. Each family member will be issued with their own Annual Pass and, for the avoidance of doubt, will be required to supply the details listed in clause 4.
 - The purchaser of an Annual Pass must be 18 years or over (and if purchasing an Annual Pass on behalf of a minor as part of a Family Annual Pass the purchaser confirms that they are acting as agent for and on behalf of that minor and that the minor fully understands and agrees to these Terms and Conditions).
 - An Annual Pass entitles the purchaser to admission to Fairytale Farm for a period of 12 months from the date of issue ("Validity Period") and is subject to the operating calendar of the Attraction and any applicable exclusion dates. The 'valid from' and 'valid until' dates will be printed on the Annual Pass when issued. Please check opening and closing dates and the Annual Pass exclusions before your visit. Please note that Fairytale Farm is not open all year.
 - Disabled pass holders are entitled to a free Carer accompanying them on their visits to Fairytale Farm.
 - Fairytale Farm Ltd, in its absolute discretion, reserves the right to vary the opening and closing dates of the park and to close, remove or cancel all or any part of a specific attraction, events or facilities within the park for any reason including, but not being limited to technical, health and safety and/or operational reasons or due to special events or private functions. For the avoidance of doubt, the full value or any part of the value of the Annual Pass will not be refunded nor will any compensation be payable if any part of the attraction becomes unavailable or if any or part is closed or removed from the Annual Pass scheme.
 - An Annual Pass is valid for daytime and evening entry to Fairytale Farm, including our illuminated evenings.
 - An Annual Pass does not entitle entry to Fairytale Farm outside the normal park opening hours as published on our website at www.fairytalefarm.co.uk.
 - An Annual Pass is subject to additional charges for entry into:
 - any concerts taking place at the park;
 - any themed and/or special events taking place at the park;
 - all Christmas event openings;
 - any other event as determined by Fairytale Farm Ltd from time to time.
 - Restrictions and certain additional fees apply to the Annual Pass including, but not being limited to the following:
 - Entry into Santa's Grotto at Christmas events.

- To use an Annual Pass, the authorised holder must show it at the admissions office.
- All Annual Passes remain the property of Fairytale Farm Ltd and can be withdrawn at any time. Annual Passes are non-transferable and cannot be sold, loaned or given away to or used by a third party. An Annual Pass will automatically be deemed void and shall be revoked without compensation if sold, loaned or given away or if any attempt is made to sell, loan or give away an Annual Pass. Access will be denied to Fairytale Farm in the event of fraud or misuse of the Annual Pass, and the Annual Pass will be withdrawn from any person whose conduct is deemed to be inappropriate in the absolute discretion of Fairytale Farm Ltd. Inappropriate conduct includes, but is not limited to, allowing or assisting a third party to attempt to gain unauthorised or improper access to Fairytale Farm with an Annual Pass of which they are not the valid holder. For the avoidance of doubt no refund will be given in such circumstances.
- An Annual Pass that is discovered to have been purchased through illegal methods including but not being limited to the use of fraudulent debit/credit cards will be revoked without compensation.
- Possession of an Annual Pass does not guarantee entry to Fairytale Farm. The management of Fairytale Farm, acting reasonably, reserves the right to refuse admission to the park for any reason and at any time.
- Possession or use of the Annual Pass does not guarantee immediate entry to Fairytale Farm during peak times.
- Entry to Fairytale Farm by use of an Annual Pass will not be permitted in the event that a valid Annual Pass cannot be presented for any reason, including, but not being limited to, the Annual Pass being lost, stolen or forgotten. Failure to present a valid Annual Pass will result in a charge of the "on the day" admission rate applicable, which will be non-refundable. Re-entry to the Fairytale Farm on the same day requires a hand stamp.
- A lost, stolen and/or damaged Annual Pass should be reported to Fairytale Farm immediately. Contact details can be found on our website (www.fairytalefarm.co.uk).
- In the event of a lost, stolen and/or damaged Annual Pass, Fairytale Farm will re-issue a replacement Annual Pass. Replacement Annual Passes will only be issued to the individual whose details have been provided in accordance with clause 4. An administration fee of £10 will be charged for the re-issue of each lost or damaged Annual Pass. The re-issue of stolen Annual Passes will also be subject to the £10 re-issue fee unless the holder can provide Fairytale Farm with a relevant crime reference number when requesting that the Annual Pass is re-issued.
- Unless stated otherwise, an Annual Pass cannot be used in conjunction with any promotional offer, voucher or advance booking or with any other offer, discount or retail/restaurant incentive.
- Refunds are not available in any circumstances. This does not affect your statutory rights as a consumer.
- Annual Passes can be used up to and including the 'valid until' date.
- Fairytale Farm reserves the right to use Annual Pass holder's details to contact them in relation to service information, including, but not being limited to, information about changes to these Terms and Conditions of use, expiry and/or renewal reminders.
- Fairytale Farm also reserves the right to use Annual Pass holder's details for marketing purposes for its products and events unless that Annual Pass holder has opted out of receiving such information. If you wish to opt out of receiving such information at any time please contact us by email via privacy@fairytalefarm.co.uk or by post at Fairytale Farm, Southcombe, Chipping Norton, Oxfordshire OX7 5QH.
- For the avoidance of doubt, agreeing to these Terms and Conditions without "opting out" will be deemed to be an indication of your wish to receive direct marketing material or e-mail updates from Fairytale Farm Ltd and/or third parties.
- Fairytale Farm Ltd is entitled, in its absolute discretion, to change the price payable for its Annual Pass at any time and for any reason and may from time to time offer pricing or promotional offers at the attraction, online, via telephone or through third party channels.
- Fairytale Farm Ltd reserves the right to vary these Terms and Conditions by giving Annual Pass holders no less than 30 days' written notice of such variation by using the details provided in accordance with clause 4.
- On the presentation of an Annual Pass, Annual Pass holders may receive discounts and/or benefits from third parties. Such third parties are subject to change without notice. Fairytale Farm Ltd is entitled to remove and/or withdraw any or all third party discounts and/or benefits in its absolute discretion at any time and for any reason without notice.



FAIRYTALE FARM ANNUAL PASS

RENEWAL FORM

FREE ENTRY TO FAIRYTALE FARM FOR 12 MONTHS FROM DATE OF ISSUE

Welcome Back

Application Form

Please complete this form and either hand in at the tickets desk or return to: Fairytale Farm, Southcombe, Chipping Norton. OX7 5QH

LEAD APPLICANT

Title	First Name
Surname	D.O.B
Address	
Postcode	
Telephone	
Email	

OTHER APPLICANTS

Title	First Name	Surname	D.O.B
Title	First Name	Surname	D.O.B
Title	First Name	Surname	D.O.B

Please tick box for the type of pass you wish to purchase (includes your 15% discount):

- Adult:** ~~£25~~ £21.25
- Child** (3 to 16): ~~£24~~ £20.40
- Senior Citizen** (60+): ~~£24~~ £20.40
- Family ticket** (2 adults and up to 2 children): ~~£85~~ £72.25

includes 15% renewal discount

We would like to keep you informed about Fairytale Farm.
Please tick here if you would not like to receive offers and information.

If you are sending this application by post please include a passport photo of each individual applicant, as everyone will get their own pass. Please write the names of each applicant on the back of each photo.

PAYMENT

Please make cheques payable to 'Fairytale Farm Ltd' and print your cheque guarantee number and expiry date on the back; or if you choose to pay by credit card, please fill in the details below.

CREDIT CARD DETAILS

Name as written upon the card	
Address	
Postcode	
Card Number	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Start Date	<input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/>
Expiry Date	<input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/>
Issue No.	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Switch & Delta only

I have read, understood and accepted all the terms and conditions of use as stated below and on the next page.

Sign	Date
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TERMS & CONDITIONS - SUMMARY

When you buy a Fairytale Farm Annual Pass, we set out some rules that you must agree to.

Full terms and conditions are available on the next page (the small print!). The really important points are below, but remember by buying a pass you agree to the full T&C's.

- You must use your own valid Fairytale Farm Annual Pass - Pass sharing is not allowed.
- Access to attractions may sometimes need to be limited due to their opening calendars or other reasons.
- We may sometimes need to change perks, attractions or Pass prices.

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