

## FULL TERMS AND CONDITIONS

### Fairytale Farm Annual Pass Terms and Conditions of Use

- By taking out a Fairytale Farm Membership you accept these terms and conditions of use.
- Annual Passes are valid Monday - Sunday and during our school holiday events.
- If you are paying for your Annual Pass by monthly Direct Debit you are committing to make a minimum of 12 monthly consecutive payments. Payments will continue to be taken until you cancel your Direct Debit with your Bank or Building Society. Your first month's payment is due at the time of application.
- An Annual Pass is only valid when used and/or presented by the named Member as stated on the card. Misuse will result in the Annual Pass being withdrawn.
- Each Member will be issued his or her own Annual Pass in their own name.
- Annual Passes are non-transferable and non-refundable and cannot be sold or given away to a third party.
- The authorised Member must show their Annual Pass at the Entrance each time they visit Fairytale Farm.
- Visitors under 16 years of age must be accompanied by an individual 18 years of age or over.
- Photocopies of Annual Pass Cards will not be accepted.
- Events subject to change without notice and no refunds are given should the Farm close due to circumstances beyond its control.
- All Annual Passes remain the property of Fairytale Farm and can be withdrawn in the event of fraud and misuse. This includes, but is not limited to, allowing a third party to attempt to gain access to Fairytale Farm with an Annual Pass of which they are not the valid holder.
- Failure to present a valid Annual Pass will result in a charge of the 'on the day' admission rate.
- Annual Passes cannot be used in conjunction with any promotional offer or voucher.
- Lost Annual Passes should be reported to Fairytale Farm immediately. In the event of a lost Annual Pass, Fairytale Farm will re-issue a replacement card and charge an administration fee of £5.00 per card.
- When applying for a Child Annual Pass, an adult's name and address MUST be supplied for all correspondence.
- Children under 2 are admitted free but from their 2nd birthday need to be added to the Family Annual Pass at a special rate.
- A Family Annual Pass is valid for up to two adults and two children, but each member will be given individual cards.
- All correspondence, cards and mailings will only be sent to the lead adult name and address given on this application form.
- A photograph will be taken when you first use your Annual Pass and held on our system for authorisation on entry. Please note the photo will only be used for the purpose of verification.

- The Lifetime Price Guarantee offered to you will be the published full price at the time of application for new Annual Pass. Payers by Direct Debit will have no increase in the cost of the Direct Debit after 12 months as long as their payments remain uninterrupted.
- Separate terms and conditions apply for 'Child Minder' Annual Passes on request from Admissions.
- Extra charge applies for entry to Santa's Grotto for Child Members, although there is a discount.
- By taking out a Fairytale Farm Annual Pass you accept that the legitimate collection and processing of personal data as outlined is necessary, as outlined in the Annual Pass Privacy Policy, so that we can properly perform our contract with you.
- When purchasing an Annual Pass the purchaser confirms that they are acting as parent/guardian/agent for and on behalf of any adult or child (under 18s) who will benefit from the Annual Pass and confirm that they are providing consent for the processing of the data in respect of such adult or child.

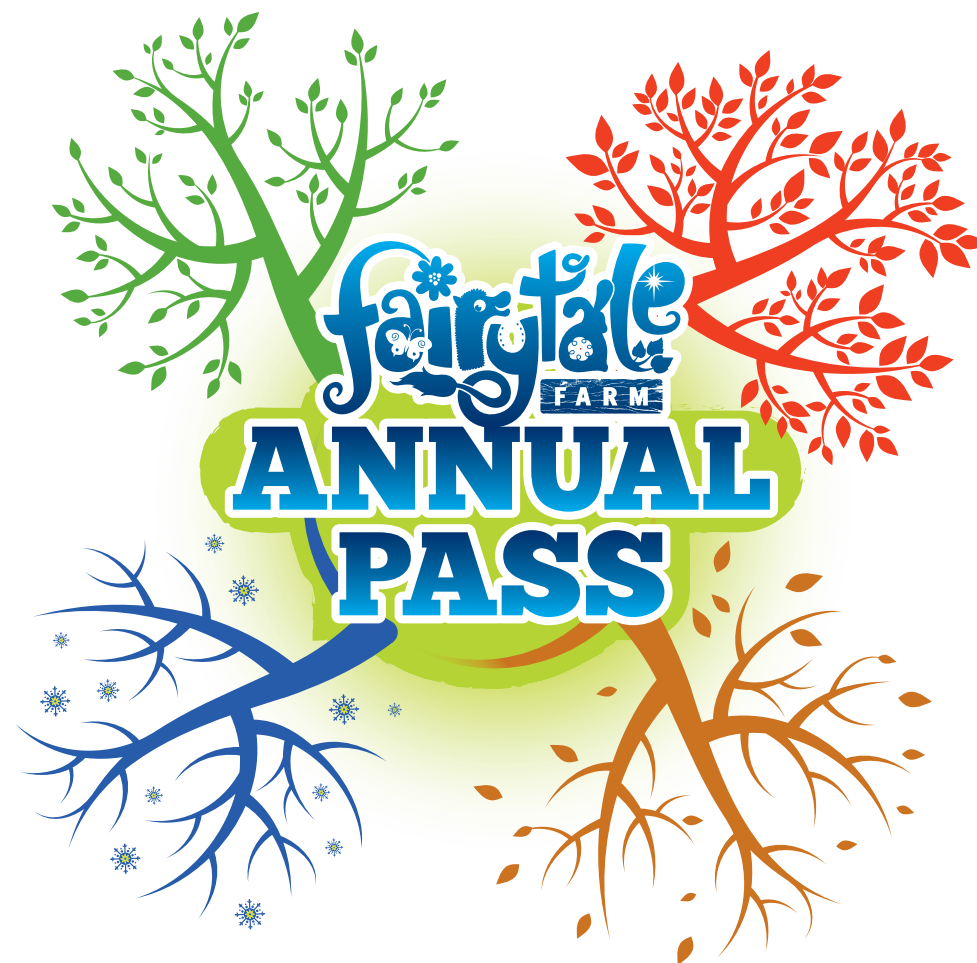
### The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Fairytale Farm Ltd will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request Fairytale Farm Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Fairytale Farm Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Fairytale Farm Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

### Protecting Your Privacy

Fairytale Farm is committed to protecting your privacy. To this end, we will:

- only use the personal data you provide for legitimate purposes and ensure all data processing is necessary for the performance of our contract with you
- only contact you in relation to service information including, but not limited to, Annual Pass benefits, expiry/renewal notifications and changes to Terms and Conditions
- only contact you with additional promotional communication where you have specifically chosen to opt-in to receiving such communication
- only share relevant personal information with third parties where it is necessary for the performance of our services and where that organisation complies with current data protection regulations for handling personal data



**FAIRYTALE FARM ANNUAL PASS**

# APPLICATION FORM

FREE ENTRY TO FAIRYTALE FARM FOR  
12 MONTHS FROM DATE OF ISSUE  
PLUS 20% OFF EVERYTHING  
IN THE SHOP AND CAFÉ



# Application Form

Please complete this form and either hand in at the tickets desk or return to: Fairytale Farm, Southcombe, Chipping Norton. OX7 5QH

## LEAD APPLICANT

Title	First Name
Surname	D.O.B
Address	
Postcode	
Home Telephone	Mobile
Email	

## OTHER APPLICANTS

Title	First Name	Surname	D.O.B
Title	First Name	Surname	D.O.B
Title	First Name	Surname	D.O.B

Please enter the number of each type of pass that you wish to purchase:

<input type="text"/>	Adult: £42.00
<input type="text"/>	Child (2 to 16): £40.00
<input type="text"/>	Senior Citizen (60+): £40.00
<input type="text"/>	Family (2 adults and up to 2 children): £145.00

I am happy to receive the offers and information on Fairytale farm, as well as membership updates, using the following methods of communication:  Email  Post. You can opt out of these at any time by contacting Fairytale Farm at [info@fairytalefarm.co.uk](mailto:info@fairytalefarm.co.uk) or by post to Fairytale Farm, Southcombe, Chipping Norton, Oxfordshire OX7 5QH. We will never provide your details to any third parties.

## PAYMENT

You can pay for your 12-month Annual Pass in one lump sum or by setting up a monthly Direct Debit. Lump sum payments can be made by cash (on site only) or by credit/debit card (on site or over the phone). Direct debit payments can be set up onsite (using your phone) or online. And if you pay by direct debit, you get a **Lifetime Price Guarantee\***, where we guarantee that each year you renew your Annual Pass the price will not change from the price you pay today. So every year you are a member, the price just gets better and better!

**Pay by Direct Debit.** To pay by direct debit onsite or online, simply use your phone, tablet or computer and visit [www.fairytalefarm.co.uk](http://www.fairytalefarm.co.uk)

Click on Tickets, then on 'Annual Membership'. Then click 'Pay by Direct Debit' and select the Annual Pass you want to buy in the table. Complete the Direct Debit form. If you do this on site, you can then take your pass away with you immediately. If you do it at home, please bring in the confirmation email and we will issue the pass for you.

Minimum membership period is 12 months and you can cancel with one month's notice after the first 12 month period. If you continue with your membership after the first 12 months, your price will be fixed for life, regardless of how much the price of new passes increases.

**Pay by cash or card.** You can pay this at Admissions or over the phone. Either complete the form and bring it to the Farm with you, or ring **01608 838214** and ask to pay for an Annual Pass.

\*Lifetime Price Guarantee applies to direct debits only, when monthly payments are continued without a break.